

ACCOMMODATION TERMS AND CONDITIONS

Article 1 〈Scope of Application〉

- (1) The accommodation contract and all related contracts concluded between the Facility and guests shall be governed by these Terms and Conditions. Matters not provided for herein shall be governed by applicable laws and regulations or generally established customs.
- (2) Where the Facility has agreed to special provisions within the scope permitted by law and custom, those special provisions shall prevail notwithstanding the preceding paragraph.

Article 2 〈Application for Accommodation Contract〉

- (3) Persons wishing to apply for an accommodation contract with the Facility shall provide the following information:
 - (1) Name of the guest
 - (2) Date of stay and expected time of arrival
 - (3) Room charge
 - (4) Any other information the Facility deems necessary
- (4) If, during a stay, a guest requests to extend their stay beyond the date stated in paragraph (1)(2) above, the Facility shall treat such request as a new application for an accommodation contract at the time the request is made.

Article 3 〈Formation of the Accommodation Contract〉

- (5) The accommodation contract shall be formed upon the Facility's acceptance of the application under the preceding Article; provided, however, that this shall not apply where the Facility proves that it did not accept the application.
- (6) Upon formation of the accommodation contract pursuant to the preceding paragraph, the guest shall pay a deposit determined by the Facility—up to the basic room rate for the stay period (or three (3) days if the stay exceeds three days)—by the date designated by the Facility.
 - (1) The deposit shall first be applied to the total room charges ultimately payable by the guest; if circumstances arise requiring the application of Article 6 or Article 25, it shall be applied in the order of cancellation fees and then compensation; any remaining balance shall be refunded at the time of payment under Article 14.
- (7) If the deposit referred to in paragraph (2) is not paid by the date designated by the Facility thereunder, the accommodation contract shall become void; provided, however, that this applies only where the Facility has notified the guest of such effect when designating the payment deadline.

Article 4 〈Special Provisions Waiving Deposit Requirements〉

Notwithstanding paragraph (2) of the preceding Article, the Facility may agree to special provisions that waive the requirement to pay the deposit after the contract has been formed.

Where the Facility, upon accepting an application for an accommodation contract, does not request payment of the deposit under paragraph (2) of the preceding Article or does not specify a payment deadline, it shall be treated as having agreed to the special provision under the preceding paragraph.

Article 5 〈Refusal to Conclude Accommodation Contracts〉

The Facility may refuse to conclude an accommodation contract in any of the following circumstances:

- (8) The application for accommodation is not made in accordance with these Terms and Conditions.
- (9) Rooms are fully occupied and unavailable.

- (10) A person seeking accommodation is considered likely to engage in conduct that violates laws and regulations, public order, or good morals in connection with their stay.
- (11) A person seeking accommodation falls under any of the following:
 - (1) An organized crime group (boryokudan) as defined in Article 2, item (2) of the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act No. 77 of 1991), a member thereof, an associate member, or any other antisocial force.
 - (2) A corporation or other entity whose business activities are controlled by an organized crime group or its members.
 - (3) A corporation that has among its officers a person who falls under the definition of an organized crime group member.
- (12) A person seeking accommodation is determined to be a patient or equivalent of a designated infectious disease as defined in Article 5, paragraph (1), item (1) of the Inn Business Act.
- (13) Violent demands have been made or demands exceeding a reasonable scope have been placed in connection with the accommodation.
- (14) Accommodation cannot be provided due to natural disaster, facility malfunction, or other unavoidable circumstances.
- (15) A person seeking accommodation is likely to cause serious inconvenience to other guests through intoxication, or has engaged in speech or conduct that is significantly disturbing to other guests.
- (16) A person seeking accommodation is likely to cause nuisance to neighboring residents through loud noise, disruptive conduct, eating or drinking in the street, smoking, or similar behavior in or around the Facility.
- (17) A person seeking accommodation has previously caused damage to the Facility's equipment or furnishings, harassed staff, or disturbed other guests at this Facility.
- (18) A person seeking accommodation is under 18 years of age. The Facility does not accept unaccompanied stays by minors under any circumstances, regardless of parental consent.

Article 6 ‹Guest's Right to Cancel the Contract›

- (19) A guest may cancel the accommodation contract by giving notice to the Facility.
- (20) Where the accommodation contract is cancelled in whole or in part due to reasons attributable to the guest (excluding cases where the guest cancels before making a deposit payment that the Facility has requested pursuant to Article 3, paragraph (2)), the Facility shall charge a cancellation fee in accordance with the Cancellation Policy set out below. Provided, however, where the Facility has agreed to a special provision under Article 4, paragraph (1), the obligation to pay a cancellation fee upon cancellation shall apply only if the Facility notified the guest of such obligation when agreeing to that special provision.

Cancellation Timing	Cancellation Fee
Up to 4 days before check-in date	0% (No charge)
From 00:00 three days before check-in date through check-in day	100% of room charge
No-show (no contact made)	100% of room charge

- (21) Where a guest fails to contact the Facility and does not arrive on the day of the scheduled stay, the Facility may treat the accommodation contract as having been cancelled by the guest.

Article 7 ‹Facility's Right to Cancel the Contract›

- (22) The Facility may cancel the accommodation contract in any of the following circumstances:
 - (1) A guest is considered likely to engage in, or has engaged in, conduct that violates laws and regulations, public order, or good morals in connection with their stay.

- (2) A guest falls under any of the following: an organized crime group, its member, an associate member, a related person, or any other antisocial force; a corporation controlled by an organized crime group; or a corporation whose officers include an organized crime group member.
 - (3) A guest is determined to be a patient or equivalent of a designated infectious disease as defined in Article 5, paragraph (1), item (1) of the Inn Business Act.
 - (4) Violent demands have been made or demands exceeding a reasonable scope have been placed.
 - (5) Accommodation cannot be provided due to force majeure such as natural disaster.
 - (6) A guest is likely to cause nuisance to other guests through intoxication (e.g., singing loudly or entering other rooms uninvited), or has engaged in significantly disturbing speech or conduct.
 - (7) A guest fails to comply with fire-prevention rules (e.g., smoking in bed, tampering with fire-prevention equipment).
 - (8) A guest fails to comply with house rules and causes damage to equipment or furnishings or harasses staff or other guests.
 - (9) A guest attempts to stay without paying the room charge (skipper) or to accommodate more persons than permitted. In such cases, a penalty of JPY 30,000 shall be charged separately from the room charge.
 - (10) A guest violates, or is clearly likely to violate, the Quiet Hours obligations set forth in Article 8.
 - (11) A guest repeatedly fails to observe the Facility's rules despite receiving a warning from staff.
- (23) Where the Facility cancels the accommodation contract pursuant to the preceding paragraph, no charge shall be levied for accommodation services the guest has not yet received. Provided, however, that any damages suffered by the Facility shall be claimed separately pursuant to Article 25.

Article 8 〈Obligation to Maintain Quiet〉

IMPORTANT NOTICE — Capsule Hotel in a Residential Neighborhood

Due to the capsule-style structure of this Facility, sound travels very easily between sleeping areas. In consideration of fellow guests and neighboring residents, all guests are required to strictly observe the following Quiet Hours obligations. Violations may result in immediate termination of the accommodation contract.

- (24) Guests shall refrain from loud conversation, noisy behavior, or any conduct generating excessive noise, both inside and outside the Facility.
- (25) Guests shall maintain strict quiet after 10:00 PM and before 6:00 AM.
- (26) Guests shall not eat, drink, smoke, or loiter in the streets or common areas surrounding the Facility.
- (27) Guests shall keep the volume of phone calls, music, and video content at a considerate level and shall use earphones/headphones where necessary.
- (28) Where a guest violates any item of the preceding paragraph, or where a violation is clearly imminent, the Facility may cancel the accommodation contract pursuant to Article 7.

Article 9 〈Registration upon Check-In〉

- (29) On the day of their stay, guests shall register the following information at the Facility's front desk:
 - (1) Guest's name, age, gender, address, and occupation
 - (2) For foreign nationals: nationality, passport number, port of entry, and date of entry into Japan
 - (3) Departure date and expected departure time
 - (4) Any other information the Facility deems necessary
- (30) Where a guest intends to pay the charges under Article 14 by traveler's cheques, accommodation vouchers, credit cards, or other substitute methods, they shall present these at the time of registration in the preceding paragraph.

Article 10 〈Room Usage Hours〉

- (31) Check-in is available from 15:00 to 24:00. Check-in outside of these hours cannot be accommodated. Check-out is by 10:00 on the day of departure. Late check-out fees apply as set out below. For consecutive nights, guests may use their room all day, excluding the arrival and departure days.

Late Check-out Time	Additional Charge
10:01 – 11:00	JPY 1,000
11:01 – 12:00	JPY 2,000
After 12:00	Standard room rate applies

- (32) Notwithstanding the preceding paragraph, the Facility may permit use of rooms outside the hours specified therein. In such cases, an additional charge as determined by the Facility shall apply.

Article 11 〈Compliance with House Rules〉

Guests shall comply with the house rules posted, displayed, or provided within the Facility, which have been established by the Facility in accordance with these Terms and Conditions.

Article 12 〈Prohibition of Visitors〉

Guests are strictly prohibited from allowing non-registered visitors to enter the Facility. Where a guest is found to have admitted a visitor, the Facility may cancel the accommodation contract pursuant to Article 7.

Article 13 〈Staff Attendance Hours〉

- (33) Staff are available to assist guests between 9:00 and 24:00. Please visit the front desk during these hours.
- (34) After 24:00, a night staff member is present on the premises at all times; however, staff cannot respond to requests or inquiries outside of emergencies such as accidents or sudden illness. For all non-urgent matters, please contact staff from 9:00 the following morning.
- (35) Staff attendance hours are subject to change without prior notice.

Article 14 〈Payment of Charges〉

- (36) The breakdown of room charges and other fees payable by guests and the method of calculation shall be determined by the Facility's regulations.
- (37) Payment of room charges and other fees under the preceding paragraph shall be made in cash or by a substitute method accepted by the Facility (such as traveler's cheques, accommodation vouchers, or credit cards) at the front desk upon the guest's departure or upon the Facility's request.
- (38) Where the Facility has made a room available to a guest and the room has become ready for use, the room charge shall be payable even if the guest voluntarily chooses not to stay.

Article 15 〈Facility's Liability〉

If the Facility causes damage to a guest in connection with the performance or non-performance of an accommodation contract or related contracts, the Facility shall compensate for such damage; provided, however, that this shall not apply where the damage is not attributable to the Facility.

Article 16 〈Handling When the Contracted Room Cannot Be Provided〉

- (39) If the Facility is unable to provide a guest with their contracted room, the Facility shall, with the guest's consent, arrange alternative accommodation under the same conditions to the extent possible.

- (40) Notwithstanding the preceding paragraph, if the Facility is unable to arrange alternative accommodation, the Facility shall pay the guest a compensation fee equivalent to the cancellation fee, which shall be applied toward any damages. Provided, however, that no compensation fee shall be paid if the inability to provide the room is not attributable to the Facility.

Article 17 〈Handling of Deposited Items〉

- (41) If damage such as loss or destruction occurs to items, cash, or valuables deposited at the front desk by a guest, the Facility shall compensate for such damage, except where caused by force majeure. Note that luggage may only be deposited at the front desk during the stay; deposits are not accepted before check-in or after check-out.
- (42) If damage such as loss or destruction occurs to items, cash, or valuables brought into the Facility by a guest but not deposited at the front desk, due to the Facility's willful misconduct or negligence, the Facility shall compensate for such damage. Provided, however, for items whose type and value were not declared in advance by the guest, the Facility's liability shall be capped at JPY 10,000, except in cases of willful misconduct or gross negligence.

Article 18 〈Storage of Guests' Baggage and Personal Belongings〉

- (43) If a guest's baggage arrives at the Facility before the guest's arrival, the Facility shall store it responsibly only if it has consented to receiving it in advance, and shall deliver it to the guest upon check-in at the front desk.
- (44) The Facility bears no responsibility whatsoever, including any compensation, for loss or theft of a guest's baggage or personal belongings within the property that were not deposited at the front desk.
- (45) If a guest's baggage or personal belongings are left at the Facility after check-out, the Facility shall contact the owner and seek their instructions upon identifying the owner. If no instructions are received or the owner cannot be identified, the Facility shall store the items for a fixed period from the date of discovery and thereafter report them to the nearest police station or dispose of them.
- (46) The Facility's liability for storage of guests' baggage or personal belongings in the cases referred to in the preceding two paragraphs shall be governed by the provisions of paragraph (1) of the preceding Article for the case under paragraph (1) of this Article, and by the provisions of paragraph (2) of that Article for the case under the preceding paragraph.

Article 19 〈Prohibition of Parking and Bicycle Parking〉

The Facility has no parking lot or bicycle parking. Unauthorized parking or storage of vehicles, bicycles, motorcycles, or any other conveyance on or around the Facility's premises is strictly prohibited. A penalty of JPY 30,000 shall be charged for any unauthorized parking or bicycle parking found on the premises. The Facility assumes no responsibility for the management or safety of any vehicle or bicycle.

Article 20 〈No Smoking & Prohibited Items〉

- (47) The Facility is entirely non-smoking, including e-cigarettes and heated tobacco products. Smoking is prohibited in all areas, including capsule units, common spaces, and all other parts of the Facility.
- (48) If smoking is discovered, the Facility will immediately terminate the accommodation contract and charge a cleaning fee of JPY 10,000 for restoration.
- (49) The following items are prohibited from being brought into the Facility:
- (1) Animals and birds
 - (2) Items emitting offensive odors
 - (3) Flammable or explosive hazardous materials
 - (4) Firearms, swords, and other weapons
 - (5) Food and beverages (other than those provided by the Facility)
 - (6) Any other items that violate laws, regulations, or public order and morality

Article 21 〈Management of Valuables〉

The Facility does not provide coin lockers or any other secure storage for valuables. Guests are solely responsible for managing their own cash, valuables, and electronic devices. The Facility accepts no liability for loss or theft of cash or valuables within the property, except where caused by the Facility's own willful misconduct or negligence.

Article 22 〈Damage to and Theft of Facility Property〉

Where a guest's willful misconduct or negligence causes damage, defacement, or theft of the Facility's equipment, furnishings, or other property, the Facility may claim the actual costs of repair or replacement from the guest. Where travel insurance or other applicable insurance covers the incident, the Facility may handle the matter within the scope of that coverage.

Article 23 〈Room Change Fees〉

- (50) Where a guest requests a room change during their stay, additional charges shall apply as follows:
- (1) If the original room shows signs of bed use or requires cleaning due to soiling beyond minor wear, a full additional night's room charge shall be levied for that room.
 - (2) If the original room is entirely unused, or if a room change is made by checking out and re-checking in on a subsequent day, a handling fee of JPY 1,000 shall apply per change.

Article 24 〈Free Space Use Before Check-In and After Check-Out〉

The Facility's amenities are available to guests during their stay only, from check-in to check-out. As a general rule, guests may not remain in the Facility before check-in or after check-out. However, use of the free space (lounge area) is available under the following conditions:

- (51) Free space use before check-in (available same day, 9:00–15:00): JPY 2,000
- (52) Free space use after check-out (available 10:00–14:00): JPY 3,000
- (53) Free space use outside the above hours cannot be accommodated.

Article 25 〈Guest's Liability〉

Where the Facility suffers damage due to the willful misconduct or negligence of a guest, that guest shall compensate the Facility for such damage.

〈Contact Information〉

CONTINUE NIJOJO KITA

750 Minamiiseya-cho, Kamigyo-ku, Kyoto City, Kyoto 602-8153

TEL: 075-366-2790 FAX: 075-366-2791